



BUSHWIDE AFRICAN SAFARIS

BOOKING TERMS AND CONDITIONS

1. BOOKINGS

a.) Advanced payment:

After we receive your email for your registration to the trip, we will require a deposit of 35 - 50%, of the total safari cost that we will then use to confirm your safari arrangements. Please pay the balance of your safari cost 45 days prior to your arrival. Note that if you are booking your safari within 45 days before the safari date, then we will require 100% payments of the total safari cost.

(b) Payments may only be made by **CASH if you are here in Tanzania or by BANK TRANSFER** from your bank to our bank in Tanzania and the currency should be only in USD. Once you have accepted our proposal, we will immediately send you our bank details upon the receipt of your email.

2. CANCELLATIONS AND REFUNDS

- Cancellations are **ONLY** effective upon our receipt of a written notification, signed by a client.

Please note that **Bushwide African Safaris** does not wish to earn any money from misfortune or sickness of our guests. **In the event that you need to cancel your tour for any reason, it is our policy to refund as much as of the full amount as possible.**

However, kindly be prepared to cover any cancellation fees imposed on **Bushwide African Safaris** by booked hotels, bank transfer fees and any other costs incurred on our organization. All cancellations must be in writing, received and acknowledged by **Bushwide African Safaris**.

3. RISK

The company and its owners, directors, management, staff, and employees shall not be held responsible for any injury or death to persons on tour, nor for loss or damage to personal property, however may they be caused.

The company draws your attention to the fact that there are certain inherent risks present when on Safari, or when engaging in any strenuous physical activity.

It is your sole responsibility to obtain appropriate medical advice as to medication, immunization, and whether or not you are fit enough to undertake the trip, prior to departure. The company shall not be liable for illness, injury or death sustained,



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however caused. The client accepts that all tours are of an adventurous nature and involve an element of personal risk.

- Neither the Company nor any of its agents can be held liable in any way for any injury, loss of life or damage to property, howsoever caused. The client hereby indemnifies the Company and will hold the Company, its agent, assigns and servants harmless from any such claim. The client accepts full responsibility for all risks involved.
- The company shall not be deemed to be in breach of these items and conditions or otherwise be liable to you, by reason of delay in performance, or by non-performance, of any of its obligations hereunder to the extent that any such delay or non-performance is due to any force majeure.

If the company is affected by force majeure it shall be entitled to, and may at its sole and absolute discretion, vary or cancel any reservations or cancel any reservation or arrangement in relation to the visits. Payment of any refund by the company to you as result of the non-performance of any company shall use its reasonable endeavors to reimburse you where possible. However, the company shall be entitled to deduct from any refund recoverable to the reasonable actual and potential costs to the company of the force majeure.

4. DISPUTES

If you have any cause of complaints while traveling, you must immediately bring it to the attention of the company's representative or agent who will attempt to resolve the situation.

5. NO REFUND:

- No refunds due to the following:

Lost travel time or substitution of facilities

Itineraries amended after departure by the guest

Presence of circumstances beyond company's control which requires alternative arrangements be made to ensure the safety or further participation and enjoyment of your tour

Lack of your appearance for any accommodation, service, activity, or tour segment without prior notice.

- **6. FAILURE TO JOIN A TOUR**

Should you fail to join a tour or join it after departure or leave it prior to its completion, no tour fare refund will be made. *There will be NO refunds from **Bushwide African***

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Safaris for any unused portions of the tour. This policy is applied to all tour arrangements made by **Bushwide African Safaris**.

- **7. CONSENT**

"The payment of the deposit or any other partial payment for a reservation constitutes consent to all provisions of the Terms and Conditions. The Terms under which you agree to make the reservation cannot be changed or amended unless this is done in writing and signed by an authorized staff of the company".

- **8. TERMS AND CONDITIONS**

These are the terms and conditions governing the relationship between the company and you, to the total exclusion of any other terms and conditions. No alterations to the terms and condition may be made by any of the company's employees, authorized representative or agents, unless in writing by an authorized officer of the company. All decisions and matters subject to the company's discretion shall be by authorized officer of the company. The Company reserves the right to employ sub-contractors for all or part of the services.

- **9. FORCE MAJEURE**

"Force Majeure "means, in relation to the company, any circumstances beyond the control of the company (including and without limitation, acts of God, explosions, floods, tempests, fires, accidents, war or threat of war, sabotage, insurrection, civil disturbance or requisition, sickness, quarantine, government intervention, weather conditions or other outwards occurrences)

If the company is affected by force majeure it shall forthwith notify you of the nature and extent thereof.

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